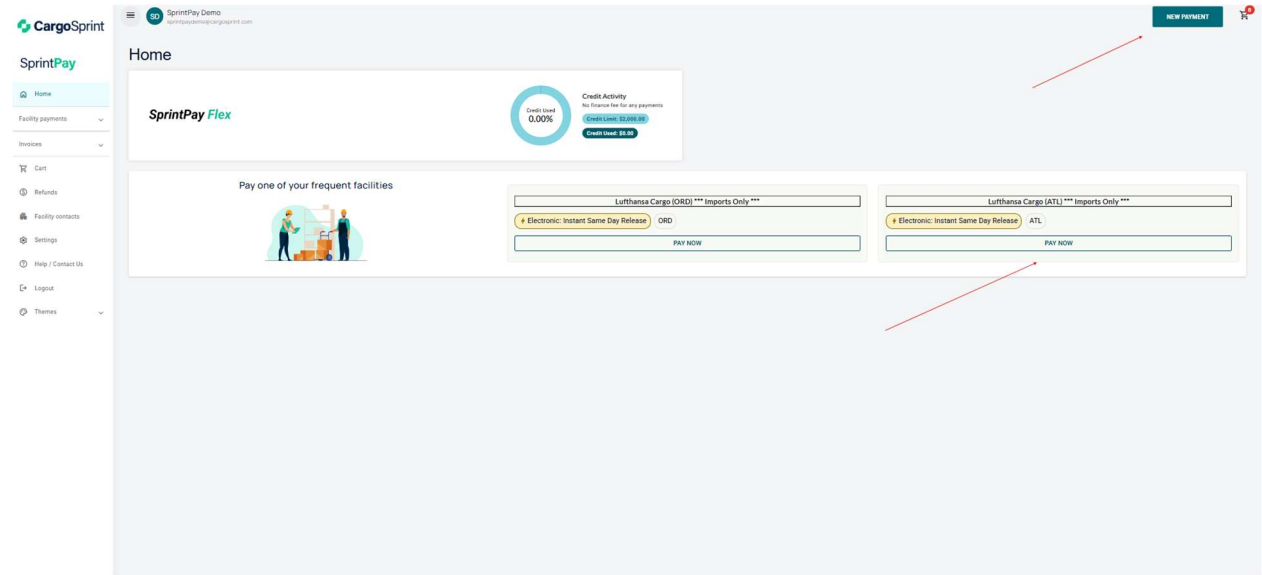


Lufthansa Cargo Facility
New and Improved Payment Experience

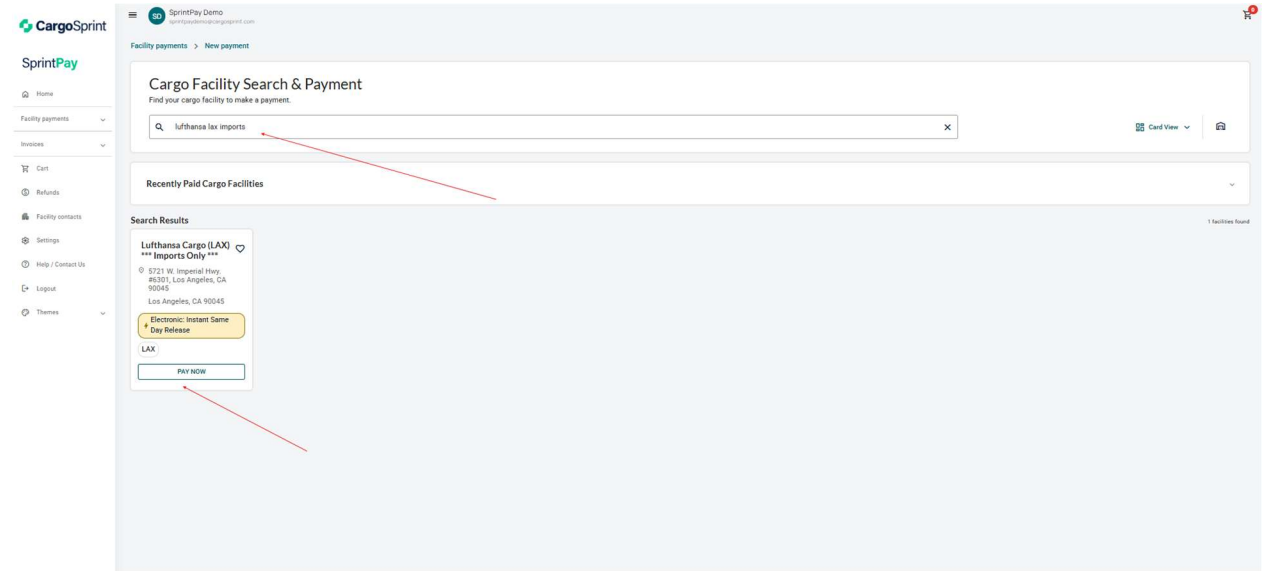
1. Select your facility

From your frequent facilities list, choose **Pay Now**, or select **New Payment**.



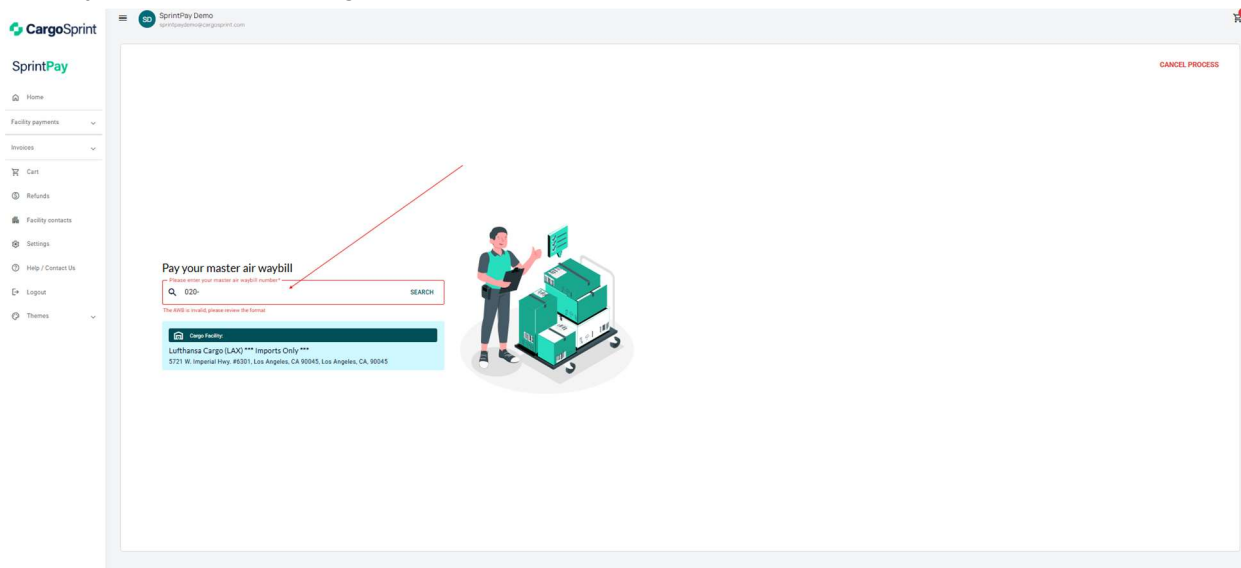
To search for a facility, enter the Lufthansa location using the destination airport and make sure it includes “Imports Only.” For example, in Los Angeles, search for “Lufthansa LAX Imports Only.” Press **Enter** to start the search.

Once you locate the correct cargo facility, click **Pay Now**.



2. Enter shipment details

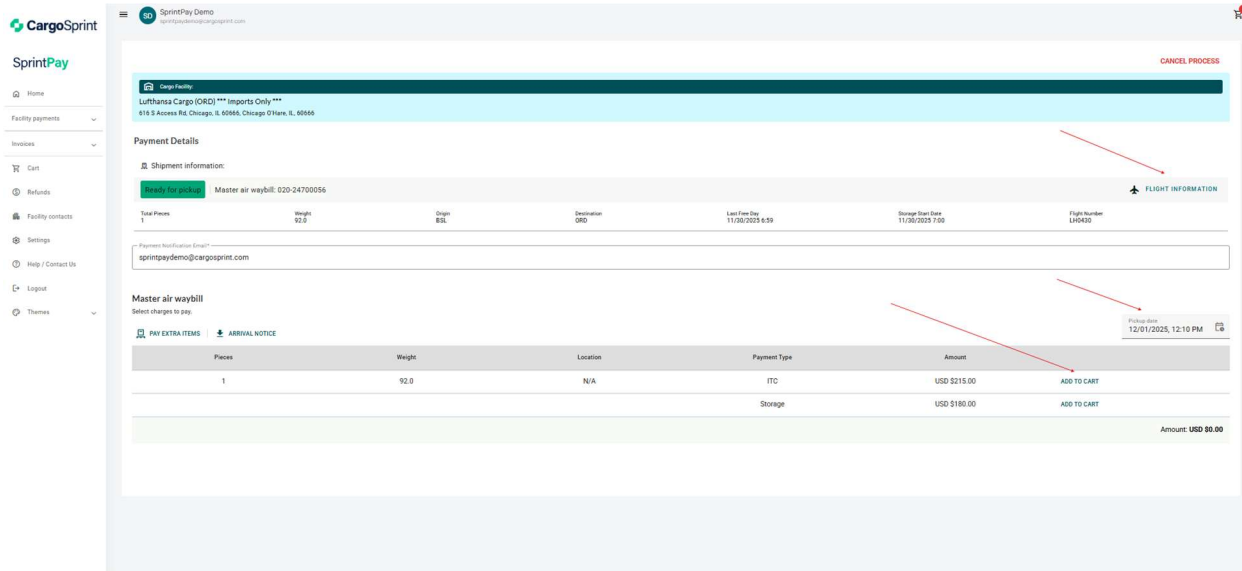
Enter your **Master Air Waybill (MAWB)** number and click **Search**.



When the MAWB begins with 020, the selected cargo facility matches the MAWB's final destination, and the shipment status is **Ready for Pickup**, the payment details and flight information screen will appear.

- Click **Add to Cart** to pay ITC.
- To calculate storage charges, first update your pickup date. If storage fees apply, they will auto-calculate. Then click **Add to Cart**.
- **The Flight Information** section provides track-and-trace details for your shipment.





How to Pay Additional Charges:

1. Click **Pay Extra Items**.
 - This option is used for charges in addition to ITC or storage.
2. Select the payment type from the dropdown menu.
 - Choose the appropriate **category** for the extra charge.
3. Enter the following details:
 - Quantity
 - Your reference number
4. Click **Add to Cart**.

The payment will be added to:

- a. The summary table
- b. Your shopping cart



CargoSprint | SprintPay Demo | [CANCEL PROCESS](#)

Order Family
Lufthansa Cargo (ORC) *** Imports Only***
618 S Access Rd Chicago, IL 60666, Chicago O'Hare, IL 60666

Payment Details

Shipment information: Master air waybill: 020-24700056 [FLIGHT INFORMATION](#)

Total Pieces	Weight	Origin	Destination	Last Free Day	Storage Start Date	Flight Number
1	92.0	BSL	ORD	11/05/2023 6:59	11/05/2023 7:00	LH410

Payment Notification Email?

Master air waybill
Select charges to pay

PAY EXTRA ITEMS | **ARRIVAL NOTICE** | Pickup Date: 12/01/2023, 12:10 PM

Pieces	Weight	Location	Payment Type	Amount	
1	92.0	N/A	ITC	USD \$215.00	ADD TO CART
			Storage	USD \$180.00	ADD TO CART
				Amount: USD \$0.00	

EXTRA ITEMS ×

Master air waybill:
020-24700056
Add an extra item to your shopping cart

Select your item*
LD3: Breakdown of Shipper-Built ULD (BUP)

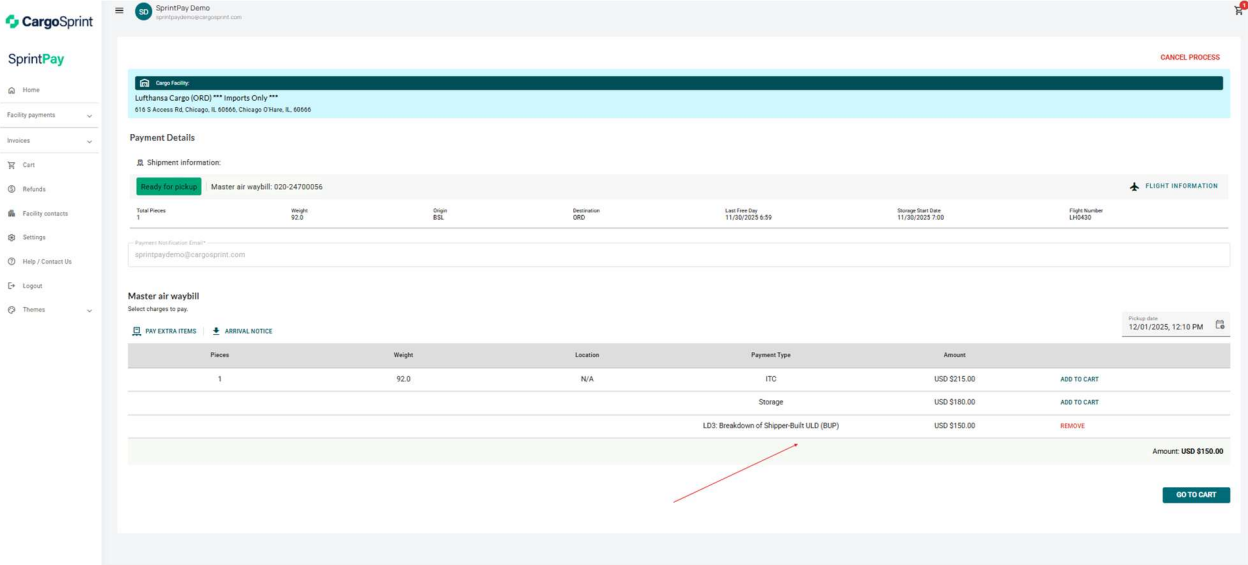
Quantity*
1

Total
\$150

Customer Reference*

CANCEL | **ADD TO CART**





Payment Details

Shipment information: **Ready for pickup** Master air waybill: 020-24700056

Total Pieces	Weight	Origin	Destination	Last Free Day	Storage Start Date	Flight Number
1	92.0	BSL	ORD	11/30/2025 6:59	11/30/2025 7:00	LH6430

Payment Notification Email*: sprintpaydemo@ cargosprint.com

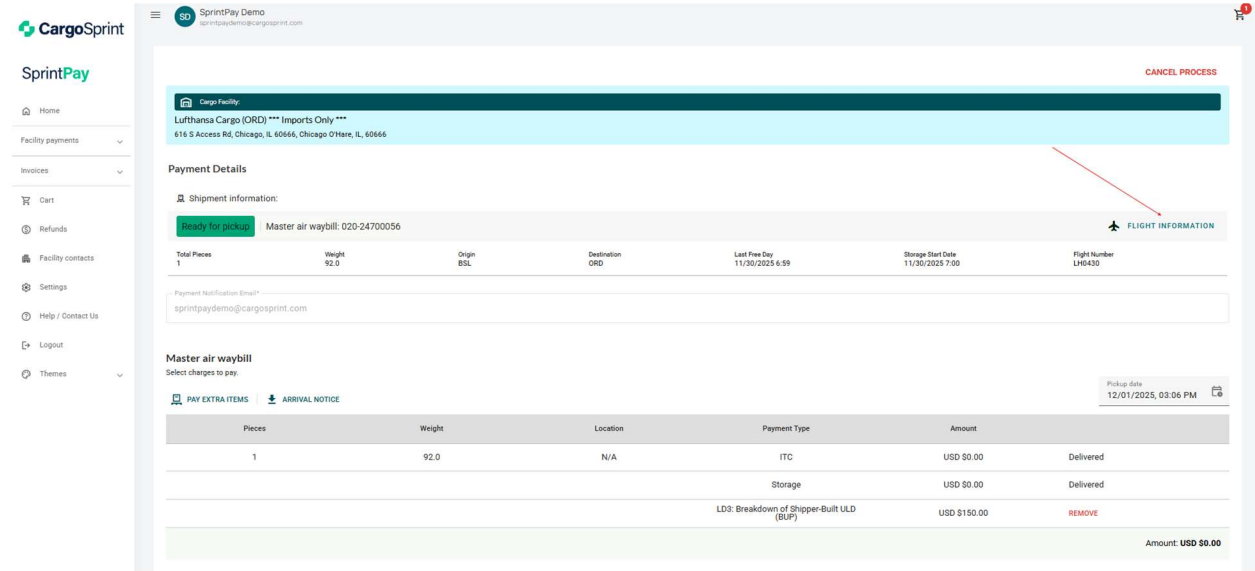
Master air waybill
Select charges to pay.

Pieces	Weight	Location	Payment Type	Amount	
1	92.0	N/A	ITC	USD \$215.00	ADD TO CART
			Storage	USD \$180.00	ADD TO CART
			LD3: Breakdown of Shipper-Built ULD (BUP)	USD \$150.00	REMOVE

Amount: USD \$150.00

GO TO CART

The Flight Information section displays the final flight segment arriving at the destination airport. The **Previous Status** section lists all prior shipment statuses along with date and time stamps.



Payment Details

Shipment information: **Delivered** Master air waybill: 020-24700056

Total Pieces	Weight	Origin	Destination	Last Free Day	Storage Start Date	Flight Number
1	92.0	BSL	ORD	11/30/2025 6:59	11/30/2025 7:00	LH6430

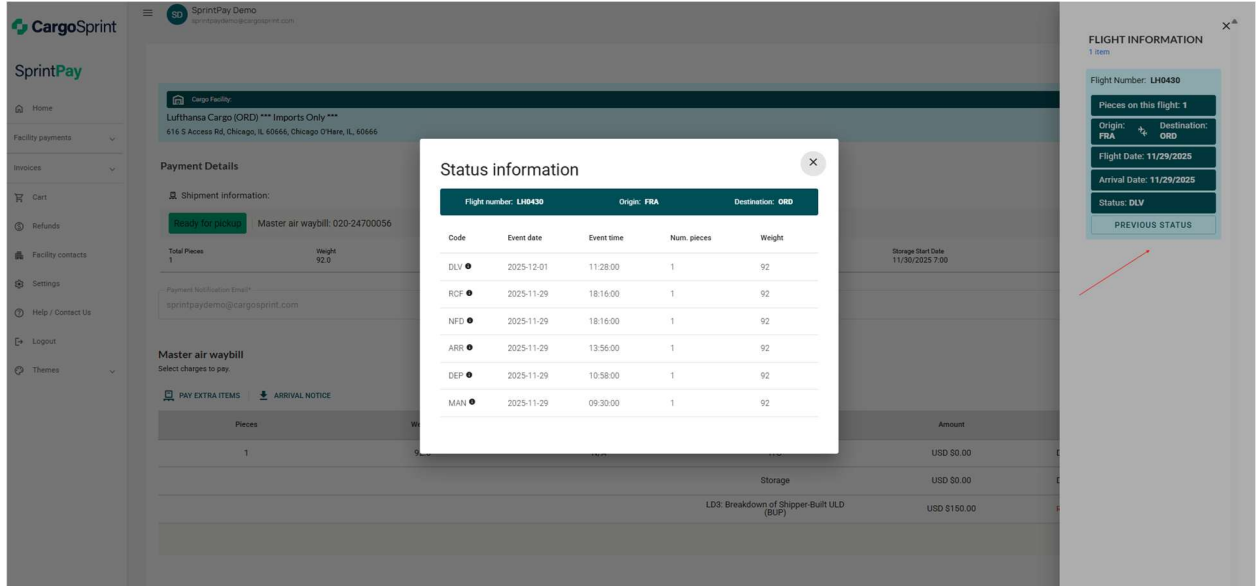
Payment Notification Email*: sprintpaydemo@ cargosprint.com

Master air waybill
Select charges to pay.

Pieces	Weight	Location	Payment Type	Amount	
1	92.0	N/A	ITC	USD \$0.00	Delivered
			Storage	USD \$0.00	Delivered
			LD3: Breakdown of Shipper-Built ULD (BUP)	USD \$150.00	REMOVE

Amount: USD \$0.00





Status information

Flight number: LH0430 Origin: FRA Destination: ORD

Code	Event date	Event time	Num. pieces	Weight
DLV	2025-12-01	11:28:00	1	92
RCF	2025-11-29	18:16:00	1	92
NFD	2025-11-29	18:16:00	1	92
ARR	2025-11-29	13:56:00	1	92
DEP	2025-11-29	10:58:00	1	92
MAN	2025-11-29	09:30:00	1	92

*Results depend on the MAWB number entered and the selected cargo facility, as outlined below.

If the MAWB begins with 020 and the shipment is not ready for pickup, you can either:

- Enroll in **AutoPay** for the Import Terminal Charge (ITC), or
- Subscribe to an **Arrival Notice Alert**.

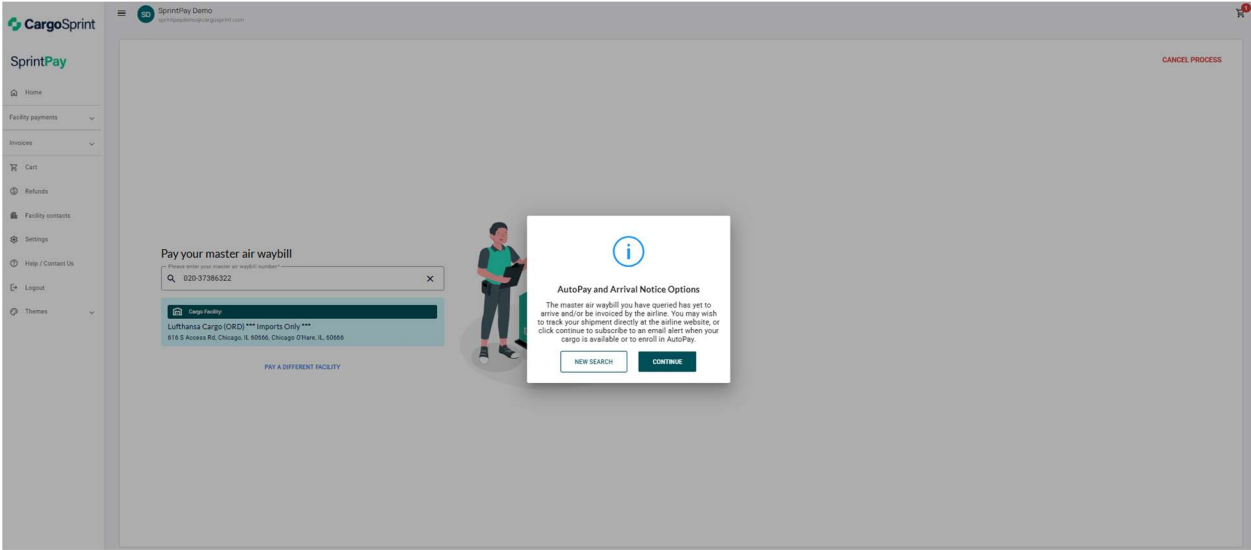
In both cases, you will receive an email when the AutoPay payment is processed, and the cargo is ready for pickup. Once AutoPay processes, Lufthansa is notified immediately.

Note: If additional charges beyond ITC apply, you must wait until the MAWB is marked 'Ready for Pickup' by Lufthansa before paying them.

Steps:

1. Click **Continue**.
2. Select **Master Airwaybill Subscription** to receive an email arrival notice when the shipment is ready for pickup.
3. Select **AutoPay Feature** to have the ITC payment processed automatically when the MAWB status updates to 'Ready for Pickup.'
4. If AutoPay is selected, enter your **reference number**. This will be included in the payment and invoice when the AutoPay transaction is processed.*





Master Air Waybill: 020-37386322

Arrival notice and automatic payment consent.

The master air waybill you queried has not yet arrived or been invoiced by the airline. You can track the shipment on the airline's website, subscribe to email alerts, or enroll in AutoPay of the ITC payment at the master air waybill level.

Master Air Waybill Subscription

I want to receive alerts regarding the master air waybill identified above.*

Notification Email *

AutoPay Feature

If eligible, I consent to the use of SprintPay Flex to cover the master air waybill above.

Notification email *

Customer Reference Number

Customer Reference *

SprintPay Flex
Credit available: USD \$2,000.00
 Please ensure there are sufficient funds available at the time Lufthansa Cargo makes your shipment available to be paid.

Privacy Notice: Your contact information will only be used for notifying you regarding the status of your master air waybill and for no other purpose. For more information, please review our [Privacy Policy](#).

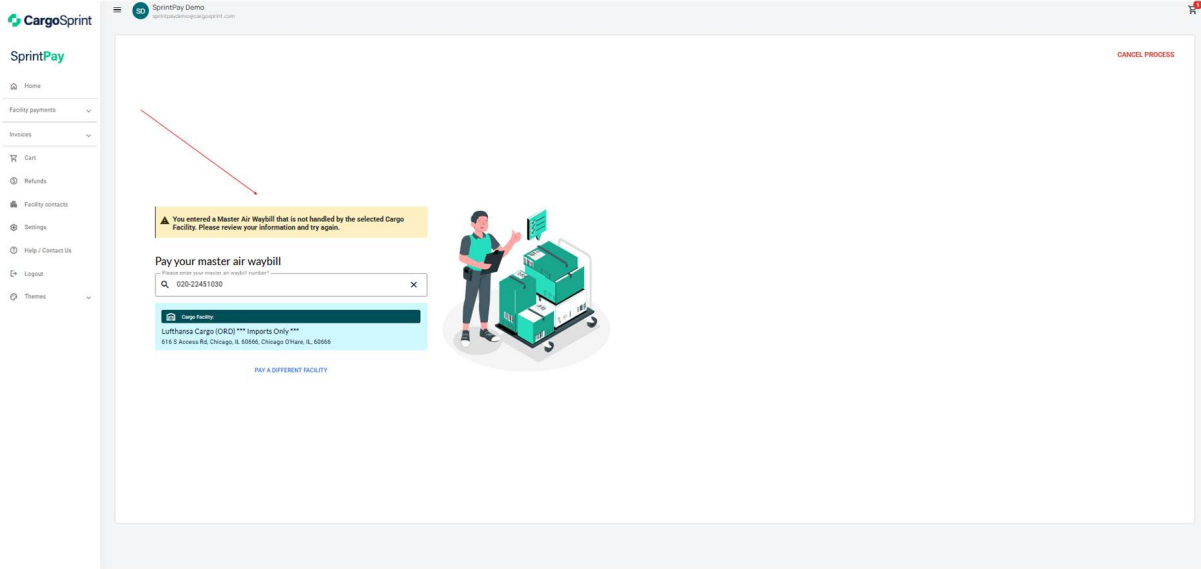
Please note: Payments made in error will need to be reviewed by Lufthansa Cargo for final approval. This refund approval process can take up to 14 business days. If you suspect a refund is due please start the request online or email support@cargosprint.com for assistance.

To continue, please accept our [Terms of Use](#)*



Other Scenarios

1. If the MAWB starts with any prefix other than 020, you will complete the standard fields in SprintPay to process the payment. There is no restriction on cargo availability before payment. Note: verify your information—including the payment amount—to avoid overpayment.
2. If the MAWB starts with 020 and a Lufthansa facility is selected, but the MAWB destination is a station not managed by Lufthansa, a warning will appear prompting you to check the MAWB or search for a different facility.*



3. If the MAWB starts with 020 and is assigned to a different Lufthansa facility (ATL, IAD, JFK, ORD, LAX), and the shipment is ready for pickup, the system updates the facility and displays the shipment information along with the charges due.

